



Sandy Ridge Farms – Hop Plant Orders Terms & Conditions

Inventory Availability

Plant varieties in inventory are available on a first-come, first-serve basis. Custom propagation orders are available with a 12 week notice during the growing season.

Order Confirmation

To confirm an order, we require a 10% non-refundable down payment, with the balance due prior to pick up/shipment. Plants will not be held or taken out of inventory until the down payment is received.

Payment Options

1. **Credit Cards** – can be used to pay for a hop order on our secure on-line paysite. Please let us know at the time of order if you prefer to pay with a credit card.
2. **Checks or Money Orders** – can be mailed directly to the greenhouse.

****Remember – orders must be paid for before they will ship!***

Delay in Delivery

In the event a customer delays the delivery/pickup of an order for a period longer than 30 days, there will be a \$.05 per plant/per day charge to cover plant maintenance costs. Sandy Ridge Farms reserves the right to adjust these fees on a case-by-case basis.

Shipping Procedures/Policies

FedEx Shipping dates are on Tuesdays to assure your live plants reach you in the most efficient manner. Orders with longer ship times will be shipped on Mondays to assure arrival during the week. Weather is routinely monitored during the summer. There are times when excessive heat requires us to delay a shipment for the health of the plants.

Grower Truck/Commercial Delivery dates are typically on Thursdays and Fridays and may need to be coordinated to meet the delivery needs of several growers during the busiest portion of the growing season.

Customer PickUp must be scheduled a minimum of 3 weeks prior to pickup. Sandy Ridge Farms reserves the right to deny Customer PickUp to avoid the risk of contamination, and to maintain our clean plant environment. No outside plants will be allowed on Sandy Ridge Farm property. No Exceptions!

Live Plant Guarantee

Sandy Ridge Farms guarantees plants leave the greenhouse live and healthy. If plants do not arrive in good condition, please give us a call within 48 hours to notify us of any loss. We may offer replacement plant(s), a refund, or credit towards a future order. We are unable to guarantee anything beyond receiving a live shipment as we are not able to control the environment, spray regimen, farming practices or other circumstances the plants are grown in. We do have a knowledgeable and helpful staff to assist with plant issues that may arise later. We may also refer you to our connections at the local Michigan State University Extension Office.

Customer Signature

Date

**Signature &/Or Payment Placed on a Hop Order will Constitute
Acceptance of the Above Terms & Conditions**